



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
 Address: COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450  
 www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 1752

SERIAL NUMBER 10/035,806	FILING DATE 11/08/2001  RULE	CLASS 709	GROUP ART UNIT 2143	ATTORNEY DOCKET NO. 47240/FLC/1281
-----------------------------	---------------------------------------	--------------	------------------------	--

## APPLICANTS

Shlomo Varsano, Los Angeles, CA;

## \*\* CONTINUING DATA \*\*\*\*\*

This appln claims benefit of 60/246,788 11/08/2000

## \*\* FOREIGN APPLICATIONS \*\*\*\*\*

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 01/30/2002

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no Allowance	STATE OR COUNTRY CA	SHEETS DRAWING 12	TOTAL CLAIMS 55	INDEPENDENT CLAIMS 16
Verified and Acknowledged	Examiner's Signature Initials				

## ADDRESS

23363  
 CHRISTIE, PARKER & HALE, LLP  
 PO BOX 7068  
 PASADENA, CA  
 91109-7068

## TITLE

Method and apparatus for automated service level agreements

FILING FEE  RECEIVED 3238	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____
------------------------------------	---	--